



West America luxury ***10 Days***



Includes : 6 Entrance tickets to attractions

Enjoy 2 Nights Five-Star Resorts World Las Vegas!



Enjoy 2 Nights Five-Star Resorts World Las Vegas !

6 Entrance tickets "Includes" + 5 celebrity points + 4 Famous Western American Cities + 3 Western American food centers + 2 American west national parks + Highway 1 on the California Coast

Visit: Los Angeles, San Diego, San Francisco, Las Vegas, Grand Canyon, Antelope Canyon, Horseshoe Bend, Glen Canyon Dam, Lake Powell, Golden Gate Bridge, Yosemite National Park, 17-Mile Drive

America Local Tour: Min. 2 person, guaranteed departure

Departure Dates: Whole year of 2025 (every Tuesdays and Thursdays)

Meeting point: Los Angeles International Airport (LAX)

Adult tour fee:

USD \$ 1949 per person (double occupancy), USD \$ 2899 for single room occupancy

Child tour fee:

\$ 1849 per person (2-11 years old) sharing room with two adults without bed

\$ 1849 per person (0-2 years old) sharing room with two adults without bed

Tour fee includes:

Airport transfers, ★ Entrance tickets to attractions (Admissions for Grand Canyon East Rim, Grand Canyon South Rim, Lake Powell, Horseshoe Bend, Yosemite National Park, 17-Mile Drive and Las Vegas 5-star hotel resort fee \$50), tour bus transportation, 9-night hotel accommodation (2 night 5-star + 7 night 3-star), tour guide

Tour fee does not include:

Any flight tickets, visa fees, optional activities, tips for tour guide (\$ 12 each person per day), other additional expenses

Note: West America Tour - The itinerary sequence may vary depending on the departure date.



Tour Highlights:

- Enjoy 2 Nights Five-Star Resorts World Las Vegas!
- 6 Entrance tickets "Includes" : (Admissions for Grand Canyon East Rim, Grand Canyon South Rim, Lake Powell, Horseshoe Bend, Yosemite National Park, 17-Mile Drive and Las Vegas 5-star hotel resort fee \$50)
- 5 celebrity points: Antelope Canyon, Horseshoe Bend, Seven Magic Mountains, Las Vegas Sphere, Golden Gate Bridge
- 4 Famous Western American Cities: Los Angeles, Las Vegas, San Diego, San Francisco
- 3 Western American food centers: Las Vegas, Fisherman's Wharf, BEVERLY CENTER
- 2 American west national parks: Yosemite National Park, Grand Canyon
- Highway 1 on the California Coast: 17-Mile Drive, Pebble Beach



DAY 1

Tue / Thur

Los Angeles International Airport → Los Angeles Hotel (33 miles)

Today, guests will gather in Los Angeles, where they will meet an official tour guide in the baggage claim area of LAX for domestic flights or at The Coffee Bean & Tea Leaf for international flights. From there, they will transfer to the hotel for check-in.

* Free Airport pickup: 10:00-22:00 (Every 2 hours, that is 10, 12, 14, 16, 18, 20, and 22:00). Paid Airport pickup: is available at 22:01-00:00. \$120 one trip (limited to 5 people).

Reference hotel: Holiday Inn El Monte 3* or similar **Meals:** not included



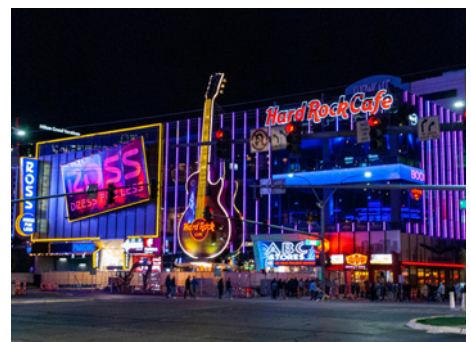
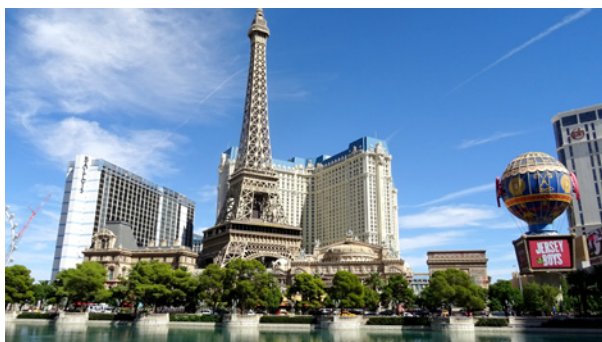
DAY 2

Wed / Fri

Los Angeles → Las Vegas (270 miles)

Pass through Mojave Desert and enjoy the barren landscape decorated by Joshua trees! Las Vegas is known as the "Entertainment Capital of the World" for a good reason-casinos and hotels line its streets, and visitors can gamble, see shows, and shop at virtually any hour of the day or night. Upon our arrival in Vegas in the afternoon, guests are free to spend their time as they please. Optional night tour for exploring the city.

Hotel: Resorts World Las Vegas 5* **Meals:** not included



DAY 3

Thur / Sat

Las Vegas → Grand Canyon East Rim → South Rim → Horseshoe Bend → Page (379 miles)

We will begin the day by traveling to both the East Rim and the South Rim of the Grand Canyon. Considered one of the seven natural wonders of the world, the Grand Canyon was carved over 17 million years by the Colorado River. This breathtaking, 18-mile-long canyon has been stunning visitors for hundreds of years. Then, we will visit Horseshoe Bend. After, head to Page for night.

Reference hotel: Clarion Inn/Best Western/Qualtiy Inn 3* or similar

Meals: not included



DAY 4

Fri / Sun

Page → Antelope Canyon → Glen Canyon Dam → Lake Powell → Las Vegas (283 miles)

We will start from Page and head to the amazing Antelope Canyon, exploring this narrow canyon carved by natural weathering and water flow. Then, the journey will pass through the magnificent Glen Canyon Dam and visit the Lake Powell, where you will have the opportunity to appreciate the harmonious coexistence of these man-made wonders and natural beauty. Finally, we will return to the bustling city of Las Vegas.

Hotel: Resorts World Las Vegas 5* **Meals:** not included



DAY 5
 Sat / Mon

Las Vegas → Los Angeles (270 miles)

In the morning, guests are free to spend their time as they please. There is an optional tour for exploring the city, we continue to explore the vibrant streets of Las Vegas. (Optional) Las Vegas Welcome Signboard & M&M'S Las Vegas & Coca-Cola Store Las Vegas & Fly Over Las Vegas . Afterwards, we depart from the bustling city of Las Vegas and head back to Los Angeles.

Reference hotel: Holiday Inn El Monte 3* or similar **Meals:** not included


DAY 6
 Sun / Tue

Los Angeles → Monterey → San Jose (370 miles)

We will depart from Los Angeles this morning and travel to the picturesque Monterey Peninsula! Sea breezes, surging waves, bizarre rocks, and adorable seals along with sea lions rest on the beach. First, we will enjoy the scenery of the 17 Miles, which is truly breathtaking. We may also explore the newly opened Pebble Beach Visitor Center! Arrive in San Jose in the evening and overnight.

Reference hotel: Sheraton Hotel 3* or similar **Meals:** not included



DAY 7
Mon / Wed

San Jose-San Francisco → Modesto (140 miles)

You will explore the fascinating city of San Francisco, known for its historical landmarks, diverse culture, and innovative spirit. You will visit famous attractions including Union Square, Fisherman's Wharf, Golden Gate Bridge, and Golden Gate Park. Walk through San Francisco's charming neighborhoods and enjoy local cultural experiences. There is an optional for Extensive San Francisco Tour.

Reference hotel: La casa Modesto 3 or similar **Meals:** not included



DAY 8
Tue / Thur

Modesto → Yosemite → Los Angeles (364 miles)

We'll depart from the hotel towards Yosemite National Park. Millions of people every year journey to this UNESCO World Heritage Site. Here, you will be surrounded by towering granite cliffs, clear lakes and waterfalls, and lush pine forests. Explore natural wonders such as Half Dome, Yosemite Falls, and El Capitan. In the afternoon, we will depart for Los Angeles, enjoying the scenery of California along the way.

Reference hotel: Holiday Inn El Monte 3* or similar **Meals:** not included



DAY 9

Wed / Fri

Los Angeles → San Diego → Los Angeles (240 miles)

One of the largest cities in the country is San Diego. This beautiful city sits on the Pacific Ocean in southern California, not far from the Mexican border. Our tour of this amazing seaside city includes a Cruise of San Diego Harbor as well as visits to the USS Midway, and Old Town San Diego. After an exciting day in this amazing city, we will return to Los Angeles in the evening.

Reference hotel: Holiday Inn El Monte 3* or similar **Meals:** not included

Note: San Diego Tour-Can be changed-Disney/Disney Adventure Park/Universal Studios-Additional fee of 100 euros per person-Note: Confirmation is required when registering



DAY 10

Thur / Sat

**Los Angeles →
Los Angeles International Airport (32 miles)**

We will leave in the early morning to visit the birthplace of Los Angeles at Olvera Street! Following we will visit the world-famous Hollywood walk of fame. Shortly after, is Rodeo Drive and Beverly center to go shopping in paradise. Finally, we will visit the landmark the Getty Center! (if the Getty Center is closed, then Griffith Observatory will be visited instead). After city tour, transfer to the airport.

Meals: not included

Note: please schedule your flight depart at LAX Airport after 21:30 (the night after the tour ends.)



Consumer Guide

In order to make the journey more fulfilling and exciting, some of the attractions and programs along the way are listed as below. To facilitate tour members in managing their budgets more easily, please see the following prices of some major attractions, dining fees, and suggested self-paid programs for reference.

Tour members can decide whether to participate in meals, attractions, or self-paid programs according to their personal preferences. It is not compulsory to attend the optional activities, however, **each person must pay a total of \$12 as tips for the guide and driver per day**. The ticket prices for attractions are for reference only and the actual ticket prices at the official site of the attraction will prevail. Please pay in cash to the guide according to the price list.

► Optional Activities

Las Vegas Night Tour

\$ 50.00 pp

Admire the iconic Las Vegas Sphere (external viewing), a colossal structure standing 112 meters tall and 157 meters wide, renowned as the largest spherical immersive experience center globally. Experience the spectacular fountain show at the Bellagio, venture inside the luxurious Venetian Resort for a sightseeing tour, and explore the historic Old Town of Las Vegas. Duration: 2-3 Hours

Las Vegas in-depth tour

\$45.00 per adult

Las Vegas Welcome Signboard & M&M'S Las Vegas & Coca-Cola Store Las Vegas & Fly Over Las Vegas
\$34.00 (Under 12 yrs old, over 40 inches, must be accompanied by an adult or guardian (14 years old or older))

Lower Antelope Canyon

\$98.00 pp \$20 (Under 3 yrs old)

Canyon IMAX Movie

\$13.00 pp

Canyon IMAX Movie +Lunch

\$27.00 pp

South Rim Helicopter Tour

\$266.00 pp

Extensive San Francisco Tour

\$45.00 pp

San Francisco Bay Cruise

\$47.00 pp
\$34.00 pp (Under 12 yrs old)

► Tipping

Tipping Standard: After joining the tour, tipping should be paid in cash to the tour guide.

\$ 12.00 pp per day

The above prices are for reference only. In the event of any changes, no further notice will be given, and all adjustments will be based on the on-site price tag or the published price at the time. (The above price list was updated in September 2024.)

Optional Activities Consumption • Key Guidelines

In order to protect your rights and interests, please read the [Articles and Rules] carefully before registering for the tour(s). By registering, you are agreeing and have understood the terms and conditions.

1. If tour members decide to join the group meals, to visit scenic spots or self-paid activities, all fees and tickets must be purchased through the tour guide.
2. Any discount cards, student cards, or senior cards is not applicable to our company's itinerary, scenic spot tickets or self-paid activities.
3. Please bring cash in USD! Please prepare enough USD in cash before departure in order to be able to pay for tickets, self-paid programs, group activities and tips.
4. If the tour members pay using other currencies, there is a charge of 3% handling fee over the amount payable, which will be calculated on the real-time exchange rate of (XE Currency Converter).
5. XE Currency Converter [Instant Exchange Rate] <https://www.xe.com/zh-HK/currencyconverter/>
6. Note: The tour guide may not have enough USD cash to exchange with the tour members.

Smart Tips (America Local Tour: Min. 2 persons, guaranteed departure)

1. America Local Tour: Min. 2 persons, guaranteed departure. No sharing room service! !
2. America Local Tour: Each tour has different itinerary! Please refer to "Booking Details".
3. Temperatures between day and night vary tremendously. It is recommended to bring a thick coat in summer. Please also bring headscarf and veil to protect you from wind and sand, and also swimsuit, sunscreen products.
4. Complimentary activities have risks, it is not compulsory to join the activities. You can choose to join or not according to you own physical condition. Please make decision after deliberation. GEGeu should not hold responsibilities in case of any accidents that may occur.
5. Meals for your convenience: mainly local meals. Generally, we usually stop at the "Food Zone" and let the group members choose cuisine from various places on their own.
6. American VISA: please make application by yourself. Passengers holding passports from certain countries are required to apply VISA to travel to America.
7. ESTA -You can apply online in advance, at least 72 hours ago. If visa information is required, we will provide ESTA information to you after making full payment for your tour. Note: We do not guarantee your ESTA approval. Payment of ESTA: \$21 by credit card.
8. Important Note: contact of tour leader and hotel information will be sent to you 1 week before departure via email. An invitation of joining the WeChat group chat will be sent as well.
9. If you need accommodation before or after the tour or additional pick-up and drop-off services, we will quote separately based on seasonal time limits.
10. If tour members decide to join the group meals, to visit scenic spots or self-paid activities, all fees and tickets must be purchased through the tour guide.
11. Any discount cards, student cards, or senior cards is not applicable to our company's itinerary, scenic spot tickets or self-paid activities.
12. Note: San Diego Tour can be changed to visit Disneyland/Disney Adventure Park/Universal Studios. Additional fee of 100 euros per person will be charged. Note: Confirmation is required when registering.
13. American Western Tour - The itinerary sequence may vary depending on the departure date.
14. Note: the tour fee includes "Resort Fee", which is mandatory lodging fee in Las Vegas.

Registration Instructions and Liability Terms

► Registration Instructions

1. When registering, please provide all required information accurately and clearly on the registration form. Please also pay a deposit of no less than 30% of the tour cost. If the departure date is less than 30 days from the time of registration, the full tour cost must be paid.
2. When registering, you must have a valid travel document (passport) with at least 6 months or more of validity.
3. When registering, the agent travel agency cannot promote prices lower or higher than those listed in the price list (including tour fees and single room surcharges). Otherwise, complaints arising from this will not be the responsibility of our company!
4. When registering, please read the following information carefully on what is included and what is not included in the fees:

Included in the fees:

(1) Hotel: Guaranteed a locally rated (2 nights 5-star Resorts World Las Vegas+7 nights 3-star) hotel with private bathroom facilities. Double occupancy is the standard.

(2) Transportation: A luxury air-conditioned tour bus will be used for land transportation according to the itinerary.

(3) English and Chinese speaking tour manager and licensed coach driver.

(4) Inclusions: Airport transfer, ★ Entrance tickets to attractions (Admissions for Grand Canyon East Rim, Grand Canyon South Rim, Lake Powell, Horseshoe Bend, Yosemite National Park, 17-Mile Drive and Las Vegas 5-star hotel resort fee \$50)

Costs not included in the fees:

(1) Various insurances, travel documents, visa fees and airport transfers out of service hours.

(2) Optional programs and activities not included in the itinerary. (For more details, please refer to the "Consumer Guide".)

(3) Tips: A total of \$ 12 per person per day for local tour guides and drivers. (Same amount for adults and children)

(4) International airfare between the customer's departure and return destinations, and any fees charged by the airline for baggage exceeding the weight or size limit.

(5) Personal expenses of customers, such as lunch and dinner during the trip, hotel room drinks, telephone, laundry services, or compensation for losses.

(6) Additional expenses incurred due to circumstances beyond the control of the company, such as strikes and transportation delays.

5. When registering, please read carefully and understand the cancellation and refund policy before making registration: If you need to cancel your reservation for any reason or under any circumstances after registration, the following rules will apply to compensate for expenses:
 - 31 days prior to departure date – Full Refund
 - 30-16 days prior to departure date – 50% of tour prices
 - 15 days or less prior to departure date – NO REFUND

Registration Instructions and Liability Terms

6. Please note that there's no shared room for this tour. Sole guests will be charged with single room supplement fee. (Accommodation in a single room.)
7. America Local Tour : Min. 2 person, guaranteed departure. There's NO pre-and post-tour hotel accommodation services provided in tour.
8. If there are two adults and one child (2-11 years old) joining the tour, the child can be charged at the child rate and treated as not occupying a separate bed, sharing a room with two adults. If there are two adults and two children joining the tour, the price will be charged as four adults. One adult and one child will share a twin room separately, and the children will have their own beds. The price charged will be the same as that for adults.
9. For individuals under the age of 18, pregnant women, or seniors aged 70 or above, they must be accompanied by at least one adult relative who is under the age of 65 in order to participate in the tour. Additionally, pregnant women or seniors aged 70 or above must sign a "Participation Agreement and Waiver of Liability" at the time of registration for the protection of both parties. We also recommend that pregnant women or seniors purchase appropriate insurance products before joining the tour.
10. Once a reservation has been made, full payment must be done no later than 30 days before the departure date. Failure to pay on time and in full may result in cancellation of the reservation by the company.
11. After successful registration through the system, please send the relevant group tickets to the customers via the system. However, the tickets must be based on the ones provided by our company. If the travel agency creates its own ticket, any additional information or terms added or deleted will not be related to our company. Our company reserves the right to pursue all responsibilities.
12. Our company reserves the right to accept or reject any registration, without the need to provide any reasons or explanations.
13. Please provide accurate email address and mobile phone number when registering, so that we can reply and send confirmation messages in the future.
14. For customers who need to purchase flight tickets to join the tour, please purchase the air tickets only after receiving the "booking confirmation".
15. The "tour voucher" contains information related to joining the tour, including an "emergency phone number". Please be sure to print and bring it with you. It must be presented for verification when boarding.

Registration Instructions and Liability Terms

► Liability Terms

1. Our company only acts as an agent for airlines, hotels, transportation or other travel agencies to provide services. In case of loss of personal property, accidental death, or additional expenses incurred due to natural disasters, accidents, mechanical malfunctions, transportation delays, fire, strikes, wars, political instability, uncontrollable events, and government regulation changes, our company and its agents are not responsible and bear no liability to the tour members or customers listed in the itinerary or individual bookings.
2. The transportation and hotels used by our company, such as planes, ships, trains, or buses, have different regulations to ensure passenger safety and prevent luggage loss, and each agency is responsible for their own rules. In case of luggage loss, accidental injury, or property damage, our company is not responsible and bears no liability, and the resolution will be based on the regulations of each agency involved.
3. In case of unforeseeable circumstances such as adverse weather conditions, strikes, typhoons, lost documents, unexpected hotel occupancy, flight cancellations or delays, political instability, epidemic or any other force majeure event that requires changes or cancellations of any travel program, accommodation or transportation, the company shall have the full authority to handle the situation accordingly. In such cases, participants shall not use the forementioned circumstances as an excuse to oppose or demand compensation. Participants shall be responsible for any losses or additional costs incurred as a result of the event.
4. Participants must abide by the laws and regulations of each country and are strictly prohibited from carrying private goods for profit or illegal items. Entry and exit regulations are based on individual countries, and if a person is refused to enter any countries by customs officers for any personal reasons, the company shall not be responsible for any resulting losses or expenses incurred during the rest of the journey. The participant shall bear all costs related to transportation and accommodation and shall not hold the company responsible.
5. In any situations and any locations, if theft occurs and results in the loss of money and personal belongings, our company, drivers, tour leaders, and guides will not be held responsibilities. It is the responsibility of each participant to safeguard their own personal belongings and identification documents.
6. If a participant is late and unable to catch the scheduled flight or bus, our company will not hold responsibilities and will not provide any refunds.
7. If a COVID-19 test is required for travel purposes, the cost of the test will be the responsibility of the participant.
8. Due to different bus models, we may not be able to accommodate participants using wheelchairs. Therefore, it is regret to inform that we cannot accept wheelchair users to join our tour. (Note: For "private group tours", please inform us before receiving a quote.)
9. Our company reserves the right to publicly display participant's portraits taken during the tour. We will capture activities and moments during the trip for promotional purposes.

Tour rules and regulation notices

1. As the space for luggage on the tour bus is limited, each passenger can only carry one piece of luggage with them (luggage not exceeding 30 KG, with the sum of three sides not exceeding 158 cm). If a passenger carries more than one piece of luggage (if there is enough space in the luggage compartment), an additional € 5 will be charged as porter service fee per luggage per day. Thank you for your understanding and sorry for any inconvenience that may occurred.
2. America tours are different from other countries in the world. Most tourist attractions cannot be reached directly by tour buses and tourists will be required to walk to the attractions. If a passenger has limited mobility, they may have to wait on the bus and cannot visit some attractions together with the group. Loss of attractions cannot be used as a reason to request compensation or refunds. Please pay attention and think about it thoroughly before joining the tour. Once you have registered and confirmed your participation, it also means that you accept our company's terms and conditions.
3. The driver and tour leader serve the participants wholeheartedly, providing explanations of attractions, taking care of all aspects of the tour, and working hard. Please show your appreciation by giving them a tip before the end of the trip. According to America customs, each participant should give a basic tip of \$12 per day to the driver and tour leader.
4. Please present your tour ticket when boarding at the designated assembly point on time. The latecomers will not be waited, and the tour fee will not be refunded if he/she could not catch the bus. Our company is not responsible for any consequences. In case of emergencies, please call the emergency phone number provided.
5. Participants are responsible for bringing and carrying valid travel documents (passport), electronic health codes, and visas with a validity period of at least six months from the departure date. In any case or for any reason, if the participant is refused to enter any countries by the immigration authorities (customs), our company is not responsible, and any losses incurred are the responsibility of the participant. The tour fee will not be refunded.
6. Please avoid bringing valuable items and precious jewelry. Valuables and documents should be carried with you at all times and kept under your own supervision. Our company, drivers, and tour leaders are not responsible for any loss that may occur.
7. Tour members must abide by the laws and regulations of each country, and it is strictly prohibited to carry private goods for profit and illegal items. Smoking is prohibited in all public places and indoor buildings (including hotel rooms) in Europe, with fines of up to thousands of euros, so please abide by the law. In recent years, some famous buildings (attractions) in Europe have promulgated legislations banning visitors from sitting on the ground to rest or eat, which is not only considered rude but may also be prosecuted.
8. Meals and admission tickets during the trip are at your own expense. Please refer to the consumption guide to calculate and bring a suitable amount of local currency for use on the way. Please bring your own private medicines if necessary.

Tour rules and regulation notices

9. In any case or for personal reasons, if a tour member requests to leave on their own, return individually or leave the tour midway, our company will assist in making arrangements. However, our company will not be responsible for any indirect or direct cost losses incurred due to delays in transportation or other circumstances that result in missing the pre-arranged itinerary or accommodation.
10. Any tour participants who intentionally obstruct the tour leader's work, endanger the safety of others, or affect the normal activities and interests of the group, the tour leader has the right to cancel their tour qualification, request the participant to leave the group depending on the specific situation or with the consent of the majority of the tour participants. The remaining balance of the unfinished part of the journey will not be refunded, and any actions taken by the participant after leaving the group will not be related to the company.
11. If the flight or bus is delayed due to a malfunction or traffic congestion, resulting in itinerary changes or canceled programs, tour participants may not use the forementioned circumstances as an excuse to oppose or withdraw from the tour. In case of bad weather, strikes, or unexpected accidents that cause delays in the itinerary, tour participants may not demand compensation or refund of tour fees.
12. The itinerary is for reference purposes only. The company will make appropriate arrangements and adjustments based on the actual situation regarding the tour program, accommodation location, and other issues. The possibility of canceling programs due to the closure of attractions or local holidays cannot be ruled out. Tour participants are expected to accept and may not object.
13. The tourist transportation and hotels used by our company, such as airplanes, ships, trains, or buses, have various regulations for the safety of participants and issues such as lost luggage, accidents, and property damage. These situations will be handled based on the regulations established by each institution and will not be related to our company. We recommend that participants purchase travel insurance and luggage insurance on their own. For details on how to purchase insurance, please contact the travel agency you registered with or our company directly.
14. Due to the fact that the bus model may not be able to accommodate wheelchairs, we regret that we cannot accept applications from those who use wheelchairs to join the tour. (Note: "Private tour groups" need to be notified before the quotation is made).
15. Our company has the right to publish the portrait of participants for promotion purposes. We will take photos of the activities during the trip.
16. GEGeu has the right to combine guests of different languages on the same bus if the number of participants is small.

Shuttle Service Notices

1. Airport shuttle service is a team-oriented transportation service. The driver is only responsible for the transportation from the airport to the hotel. The driver is not responsible for any other matters related to the group.
2. Guests who have booked the shuttle service should confirm their name and mobile phone number provided at the time of booking as soon as they receive the ticket, and ensure that the phone can be answered while roaming in America.
3. Shuttle service is only available from Los Angeles Airport (LAX)) to group hotel on the 1st day or from group to Los Angeles Airport (LAX) the day the tour ends.
4. Free Airport pickup time: 10:00-22:00 (Every 2 hours, that is 10, 12, 14, 16, 18, 20, and 22 o'clock), which means free pickup is that you will need to be at the meeting point before 22:00. (If there are any adjustments or delays to the flight, please notify us as soon as possible and we will try our best to coordinate for you.)
5. Meeting point of US domestic & Canada flights: Baggage Claim area
Meeting point of international flights: The Coffee Bean & Tea Leaf
6. Paid Airport pickup is available at 22:01-00:00. \$120 per trip (limited to 5 people).
7. This service is limited to at least 15 days before departure date.
8. Free drop off: please schedule your flight depart at LAX Airport after 21:30 (the night after the tour ends.)
9. Regardless of whether luggage needs to be retrieved, please follow the instructions for the baggage claim belt number to proceed to the immigration hall and do not search for exits randomly. The driver will be waiting at the designated flight arrival exit with a name sign of the registered guest. If the guest cannot find the driver holding their name sign at the arrival exit, please do not panic and stay at the same location, and call the emergency phone +31-627-868-243 for inquiries immediately.
10. If guests become aware of flight delays, changes, or cancellations, please send an SMS and call the emergency phone +31-627-868-243 for changes as soon as possible. We will try our best to change the pick-up time for the guest. However, we cannot guarantee that changes can always be made, and once changes cannot be made, the fee cannot be refunded. Guests must claim compensation from the airline by themselves. If assistance is needed after guest's arrival, please call the emergency contact number.

Shuttle Service Notices

11. The airport transfer service will be arranged 4 hours before the flight departure time to prevent guests from missing the flight. If unexpected situations such as traffic jams occur during the airport transfer process or situations that cannot be controlled, we will do our best to assist guests in resolving emergency situations. However, if guests cannot board the flight on time due to such circumstances, it is entirely unrelated to our company and we do not assume any responsibility.
12. Each guest is allowed to take up to two pieces of luggage (one carry-on bag and one checked-in bag). If the number of luggage exceeds the baggage allowance, an additional service fee of 20 EUR per luggage will be charged.

Airport pickup service and drop off

This service is only provided for the convenience of the guests.

Remarks:

1. Shuttle service is only available from Los Angeles Airport (LAX)) to group hotel on the 1st day or from group to Los Angeles Airport (LAX) on the day the tour ends.
2. Free Airport pickup time: 10:00-22:00 (Every 2 hours, that is 10, 12, 14, 16, 18, 20, and 22 o'clock), which means free pickup is that you will need to be at the meeting point before 22:00. (If there are any adjustments or delays to the flight, please notify us as soon as possible and we will try our best to coordinate for you.)
3. Meeting point of US domestic & Canada flights: Baggage Claim area
Meeting point of international flights: The Coffee Bean & Tea Leaf
4. Paid Airport pickup is available at 22:01-00:00. \$120 per trip (limited to 5 people).
5. This service is limited to at least 15 days before departure date.
6. Free drop off: please schedule your flight depart at LAX Airport after 21:30 (the night after the tour ends.)
7. Out of the mentioned pick-up points or service hours, please make arrangement by yourselves or send request by email to info@gegeu.com

Accommodations notes

1. Day 1: Guests should check in at the hotel front desk under the name "GEGeu Limited" and provide their tour voucher and passport to complete the check-in process.
2. Please note that international hotels, especially America hotels, usually only allow check-in after 3:00 pm. If guests arrive early, the hotel room may not be available yet due to cleaning. Guests can rest in the hotel lobby or leave their luggage at the front desk and go out to explore the city. They can return to hotel and check-in after 3:00 pm. Thank you for your understanding. Besides, check-out time is before 12:00pm.
3. Day 1: In the evening of pre-accommodation, at around 08:00pm-09:00pm, tour guide will contact the guests about the exact departure location and time, and other details for the tour next day. If guests are not in their rooms, the guide will also leave a note for them.
4. If guests have booked airport transfer service on the day after the tour, the guide will inform them of the waiting time and situation in the lobby the day of tour ends. Please note!
5. If guests encounter problems during the check-in process at the group hotel, please call the emergency phone number (+31-627-868-243).

Other Info

1. Without GEGeu confirmation, bookings are invalid. Please purchase flight tickets only after receiving booking confirmation.
2. Tour vouchers must be issued by GEGeu, if any agents use their own vouchers with additional information or terms, GEGeu reserves all rights to decline responsibility.
3. We do not provide any transportation arrangements (such as flights) for participants to travel to the tour country. The company is not responsible for any transportation delays or incidents before joining the tour.



GEG TRAVEL

SINCE 1988

